

# :LIGHTHOUSE:

FOR THE BLIND AND VISUALLY IMPAIRED

Terra Curtis, Director  
Consumer Protection and Enforcement Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102-3214

May 27, 2026

Dear Director Curtis,

Every year, LightHouse works with approximately 3,000 blind and low vision Californians on employment, education, technology access, and independent living. Transportation runs through all of it. A lack of safe and accessible transportation means missed job interviews, skipped medical appointments, an educational class that doesn't happen. Our members know this reality well. Most have spent years arranging their lives around transportation systems that weren't designed for them.

Waymo's autonomous ride hailing service has been different. Our community members describe something that rarely comes up when they talk about other transportation options: feeling like they could just go somewhere. No coordination, no waiting on someone else's timeline, no risk of discrimination. Beyond the ride itself, Waymo has also invested meaningfully in the disability community through the Waymo Accessibility Network, free and discounted rides tied to critical programs, and a consistent willingness to work with organizations like LightHouse to improve accessibility.

We, among many other organizations, supported Waymo's January 2026 application to expand passenger service in Northern and Southern California. As we stated in our original letter, we believe Waymo has built a technology that achieves remarkable road safety outcomes and passenger service experiences.

The Commission and its Staff have been detailed in reviewing this application, and Waymo has provided substantial additional information through the supplemental process. We urge the Commission to approve Waymo's advice letter and allow more Californians who live with disability to travel with ease, independence and dignity.

Sincerely,

Brandon Cox  
Chief Executive Officer, LightHouse for the Blind and Visually Impaired San Francisco